



Apartamentos Igramar MorroJable

Morro del Jable, January 11th 24

Dear valued collaborators and guests of Apartahotel Igramar MorroJable,

We hope this message finds you well. Firstly, we would like to express our gratitude for choosing Apartamentos Igramar as your destination during your stay in Fuerteventura. Your comfort and satisfaction are our top priorities.

We are reaching out to inform you about a current situation in the vicinity of our hotel. Unfortunately, construction work is currently taking place in the surrounding area, which may cause some inconvenience during your stay with us and a partial loss of sea view.

We understand that tranquility and a relaxed atmosphere are crucial to fully enjoy your experience at our hotel. We sincerely apologize for any inconvenience these works may cause and want to assure you that we are taking all possible measures to minimize the disruptions. We have also informed our business partners about the situation so that both our clients and theirs are informed prior to the trip, offering alternatives for the enjoyment of their well-deserved vacations, and avoiding unnecessary inconveniences.

We are implementing additional measures to mitigate the impact of the construction, such as specific schedules for noisy work, cleaning of the area, and causing the least inconvenience to the most affected rooms. Additionally, our staff will be available to address any additional requests that may arise due to these circumstances.

We appreciate your understanding and patience during this period. As a gesture of apology, we have taken the initiative to offer special discounts on future stays or additional services as compensation for any inconvenience experienced.



We are committed to providing you with the best possible experience and appreciate the opportunity to serve you. If you have any further concerns or need assistance during your stay, feel free to contact our customer service team at morro@igramar.com.

Thank you for your understanding and patience.

Sincerely,

Brenda Ramírez
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